Bank of Rio Vista

Mobile Banking Enrollment Guide

Mobile Banking Enrollment

Pre-requisites:
>Phone with text capabilities or mobile data plan
>Open BRV account
>Existing _**active**_ online banking ID with the Bank

How to get started:
>Log on to online banking from a PC as you normally log on to online banking.

>Will be prompted to start using Mobile Banking. Click on button to start sign up.

>Should then get terms and conditions. Once done reveiwing, click to accept and hit continue.

>Next page, shown below, will show you the three options offered to meet your phone situation and preference. If you scroll down on the page there is a handy comparison table.
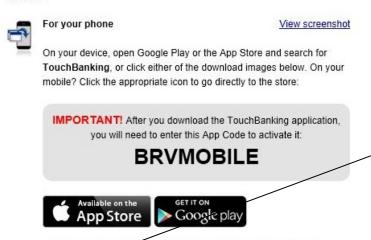
Options:

Downloadable apps – this is for use with a smart phone and would operate like another app on your phone.

You can select to go straight to the app store or enter your phone number and have link sent to you. Regardless of the option you chose, you will need to use **BRVMOBILE** as the activation code. It is not case sensitive.

Downloadable Apps

Get a customized application for your device that provides an intuitive and rich user experience consisting of easy-to-navigate screens and menus. Receive all the benefits of mobile browser banking, enhanced by your device's unique features.

For your phone   View screenshot

On your device, open Google Play or the App Store and search for **TouchBanking**, or click either of the download images below. On your mobile? Click the appropriate icon to go directly to the store:

IMPORTANT! After you download the TouchBanking application, you will need to enter this App Code to activate it:

BRVMOBILE

Available on the App Store   GET IT ON Google play

OR Send me the download link via text message to this number:

[   ] Send

Enter smart phone number with area code here. Ex. 7075551212

Mobile Browser Banking - this is for those who would rather launch in a web browser environment on their phone. Check the box for mobile browser.

A link that you can then bookmark would be sent to your phone.

Place check here for browser based Mobile Banking.

Other Services

Please select the services required and click continue to register.

[ ] Mobile Browser (I'd like to receive a link to Browser Banking.)

Why Use Mobile Browser Banking?   View screenshot

Get full and extended mobile banking capabilities on your web-enabled device. Receive an optimal banking experience with a look and feel that is similar to PC-based online banking, in a site designed to fit neatly into your device 's screen.

Text Banking - this would be mainly for those without a smartphone, but a phone that does have text capability. This would be the least desirable option, but can accomplish basic operations. Place check mark for text mobile banking.

☐ Text Messaging (I'd like to use text banking services.)

Why Use Text Banking?   View screenshot

Send text commands (such as BAL) to your bank from your SMS-enabled phone to inquire about basic account balance and transaction history information. Receive text message responses directly to your phone.

After Selection

Select the option for you by checking the appropriate box and hitting continue. Can select more than one, or later make changes and add/delete options.

Depending on what is selected, the following will occur:

Downloadable apps

1. A text from BRVMB will be delivered that contains a link to download the app. Click the link.

2. A page topped by the Bank logo will appear with directions to obtain the app. However, if you do nothing, it will pull up the app page on its own.

3. Touch the "Free" button and then the "Install App" button to begin the download of the app.

4. Will be prompted for your app store password. Once entered app will finish loading as "Touchbanking".

5. Once done, touch the app and wait for it to load. Will need to enter the BRVMOBILE app code and then your online banking user ID and touch continue.

6. Will get message "confirming identity" and then will see your authentication image and space to enter your online banking password. May also be prompted for one of your online banking security prompts.

7. Touch "Log in".

8. More terms and conditions will appear. When ready accept to continue.

9. Should now see your accounts displayed and options across the bottom of the page.

Mobile Browser Banking
1. Select browser and continue.

2. Next screen will prompt for time zone and what accounts you want to view on phone. Selections here have no affect on what you see in online banking.

3. Spot to enter phone number will appear as long as a short disclaimer. Enter phone number with area code and click continue.

4. An activation code will be sent to your phone almost immediately that you will need to enter into the next screen on your computer. Retrieve the code from the phone, enter into online banking and click activate.

5. Next screen will inform you to expect another text with browser link and that you are now done signing up.

6. Exit online banking.

7. On the phone, find latest text and click on link in the text.

8. Touch the "log in" icon.

9. Will then be prompted with security question and/or your online banking password. You should see your authentication image displayed as well.

10. Enter required information and should then see menu options.

Text Banking
1. Next screen will prompt for time zone and what accounts you want to view on phone. Selections here have no affect on what you see in online banking.

2. There is also a spot for a nickname. This is for when you text for information on a specific account. Since will have to enter it into your texts in the future, smaller names probably better.

3. Next screen will prompt for you phone number to sent texts to.

4. An activation code will be sent to your phone almost immediately that you will need to enter into the next screen on your computer. Retrieve the code form the phone, enter into online banking and click activate.

5. Should get two texts to your phone with instructions on how to use the text banking.